

Title: A Self-Learning Method and Apparatus for
Rating Service Providers and Predicting Future
Performance
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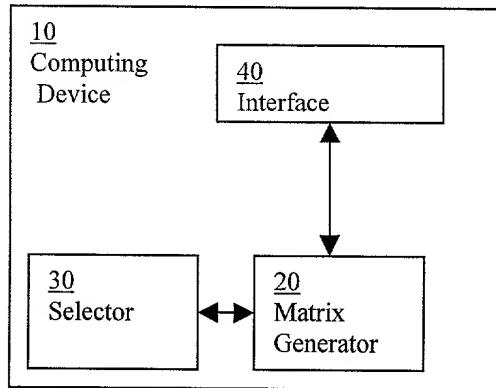


FIG. 1a

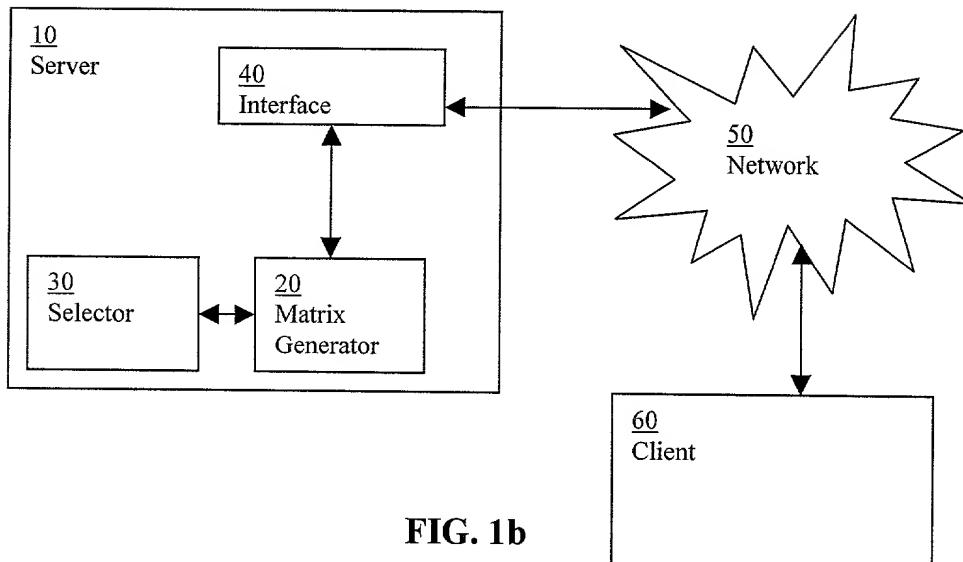


FIG. 1b

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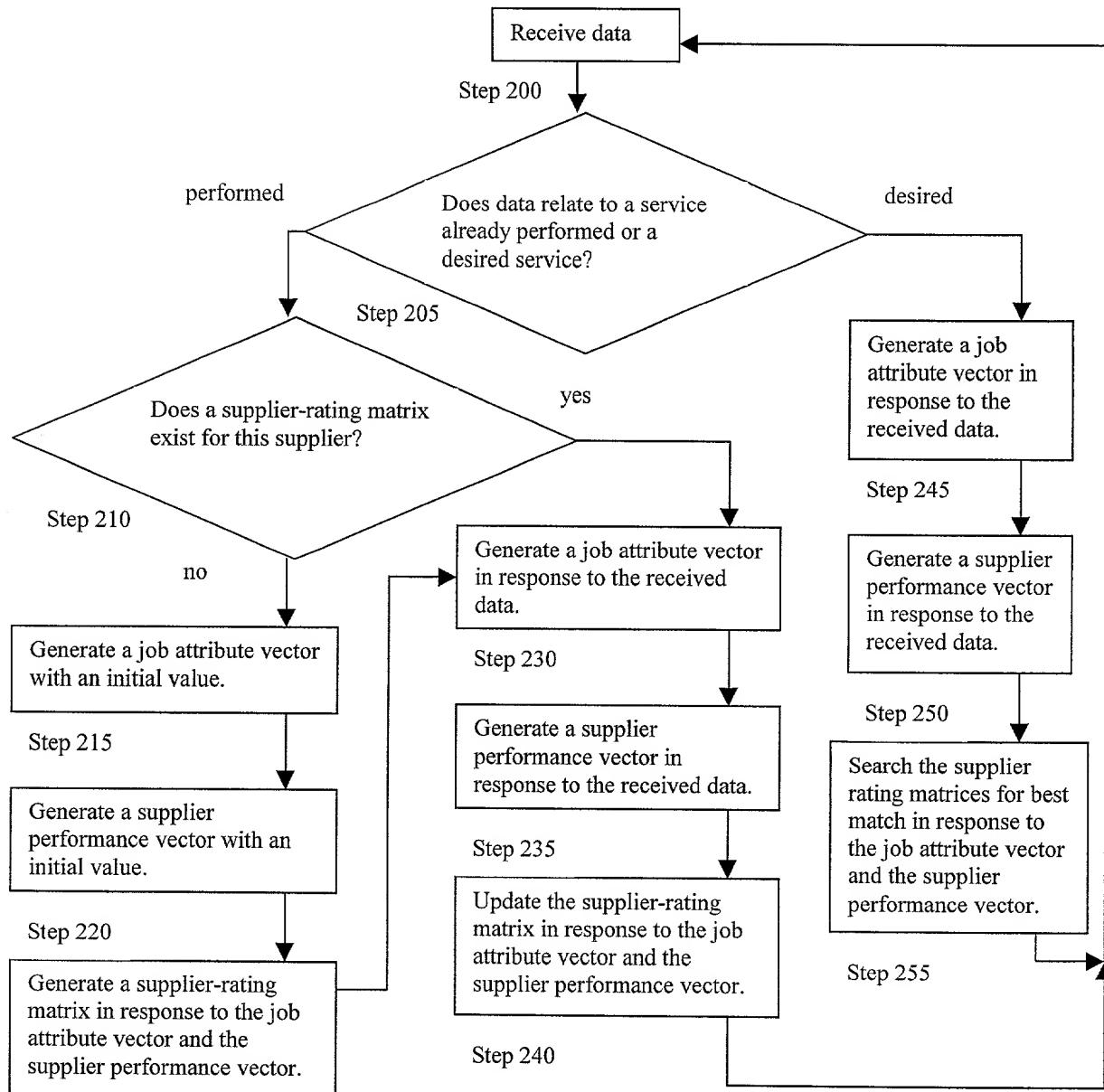


FIG. 2

Step 205